

Applicability: All employees
Adopted by: Group Management
Date adopted: April 21, 2015
Owner: Head of Quality

This policy applies to Husqvarna AB and each of its Divisions and subsidiaries ("Husqvarna"). It sets forth Husqvarna's general policy regarding quality and the responsibilities of each Husqvarna Divisions and business unit.

This policy is established to fulfill the requirements of the EN ISO 9001 standard

Group management has to ensure that the quality policy

- is appropriate to the purpose of the organization,
- includes a commitment to comply with requirements and continually improve the effectiveness of the quality management system,
- provides a framework for establishing and reviewing quality objectives,
- is communicated and understood in the organization and
- is reviewed for continuing suitability.

Quality is a critical part of the design, production and distribution of all Husqvarna products and services.

The Husqvarna Group Quality Policy states that:

- **We place the Customer at the center of our attention**
 - Our success depends on our customers' positive experience of us and our brand promises - from product search to purchase, use, installation and service
- **Everyone is involved**
 - Quality is a team effort, and it's everybody's responsibility
 - We are committed to achieving and maintaining high quality with every decision and action we take
 - We develop our suppliers to become integral parts of our business, working with us to reach common targets
- **We are committed to improve**
 - We are determined to continually improve in our daily work, striving to make each new product and service better than the previous one

The Business Units' Obligations

Each Husqvarna business unit shall:

- Implement this policy into local quality systems
- Publish this policy in an appropriate way to all employees
- Establish and track appropriate quality goals for the operating units and / or departments
- Ensure a systematic management of feedback if there is a requirement that the policy shall be changed.